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Introduction-

There is automation everywhere. It plays a significant role in our social networks, financial systems, and even the processes by which we settle legal issues! . Every attorney reviews applicable laws, precedents, and adjudicative process rules using databases. As law students we generally use artificial intelligence (AI) even when we "Google" pertinent topics to learn more about a popular webseries ,its cast and various trivia!

Even if it has been determined that many legal professions are protected from automation,the same cannot be said in the replacement of conflict resolution personnel and its been widely speculated over the substitution via Ai .In the vast realm of management,the edifice of any firm will have conflicts,and we must understand the kinds of conflict,the ai software needed to solve conflicts and why it is a need of the hour in today's fast paced world where connections are key to one's achievements.

Types of conflict

In the workplace, it sometimes seems as if some types of conflict are omnipresent . Miss a deadline, and you are likely to face conflict with your boss. Lash out at a colleague who you feel continually condescends you, and you'll end up in conflict¹. And if you disagree with a fellow manager about whether to represent a client whose values you dislike conflict is also likely to occur!

Conflict within an organisation can occur at various levels of management. It can occur at the lower level management,the middle level management or the topmost level of management. for further elucidation,the individual level or between multiple individuals. It can arise from divergent goals and the various roles individuals are expected to fulfil. Organisational conflicts can be broadly classified into the following categories:

¹ Shonk, K. (2023) *3 types of conflict and how to address them*, PON. Available at: <https://www.pon.harvard.edu/daily/conflict-resolution/types-conflict/> (Accessed: 14 January 2024).

1. Individual- position Conflict

Individual- position conflict indicates that mortal geste is directed by requirements, which guide the conditioning of an existent geste .Before joining an association, the individualities try to match their requirements with the association's conditions in terms of payment packages or other benefits. still, if they observe any inequity with their associates in the association, a it may result in a conflict at the individual position. Such a conflict may lead to pressure, frustration, and unwelcome approach in individualities.

2. Group-Level Conflict

Group- position conflict refers to the divergence, competition, or clash between two groups of the association, similar as operation and staff.

Group- position conflict can be distributed into intra-group conflict and inter-group conflict, which are mentioned as follows:

- a) Intra-Group Conflict – Refers to a conflict that occurs within a single group.
- b) Inter-Group Conflict – Refers to a conflict that occurs between two or further groups.

Intergroup conflicts are constantly seen within an association when two departments are in conflict with each other to get scarce coffers.

3. Organizational- position Conflict

Organizational- position conflict refers to the conflict which occurs at the position of the entire association.

It is of two types, which are as follows:

- a) Intra-Organizational Conflict -Refers to the conflict being within an association,
- b) Inter-Organizational Conflict-Refers to the conflict occurring between two or more organizations. Organizations belonging to same industry may indulge in unethical practices and unhealthy competition because of inter-organizational conflict.

Styles Of AI And Importance Of Ai In Conflict Resolution.

Settling conflicts in artificial intelligence systems is an important content for numerous businesses, as AI can be used to streamline processes.

There are several styles of conflict resolution that can be employed within AI, including arbitration and distributed concession. Arbitration which is a common and popular career field for law graduates to enter into is essentially involving a neutral third party which evaluates the contradicting interests of the two agents involved before determining how to resolve the conflict.

Arbitration² can be namely of various kinds :

1-Domestic Arbitration

2-Ad-Hoc-Arbitration

3-International Arbitration

4-Commerical Arbitration

5-International Commercial Arbitration

6-Institutional Arbitration

Distributed concession entails allowing both disagreeing parties to negotiate a compatible result whilst clinging to predefined norms by means of swapping information. ' strategies in order to reach satisfying results with respect to all parties involved in the conflicts

Features of AI to Augment conflict resolutions

In the realm of design and program operation, effectively handling platoon conflicts is pivotal for design success. complex systems, structured approach to using AI in this Early Conflict Identification AI algorithms can be used to cover data for early signs of conflict, allowing for pre-emptive action before issues become aggravated.

2-Data- Driven Analysis of Conflicts AI's capability to reuse a large range of data helps to identify underlying causes of conflicts via learning the patterns, offering precious perceptivity for resolution strategies. Conflict Resolution Suggestions AI can suggest conflict resolution strategies grounded on individual gestures and communication styles, abetting in effective agreement.

² Garg, R. (2022) *What is arbitration, iPleaders*. Available at: <https://blog.iplayers.in/what-is-arbitration/> (Accessed: 13 January 2024).

3- Sentiment Analysis for Emotional intelligence exercising AI for sentiment analysis in dispatches provides a deeper understanding of platoon members emotional state, which is pivotal in conflict resolution.

4- Neutral Communication Facilitation AI drafting neutral ,non-confrontational communication can be vital in largely charged and tense situations. Training Programs enforcing AI- powered simulations enhances group members' conflict resolution chops, preparing them for real- world scripts with less mechanization.

5- Feedback and Learning AI systems that help feedback on conflict resolution processes upgrade strategies grounded on successful issues over time. Maintaining Stakeholder Trust through translucency about the necessary decisions. Using AI tools to keep stakeholders informed about conflict situations and judgments ensures translucency and trust. clinging to Ethical and sequestration norms Using AI in conflict operation is important while regarding individual sequestration and ethical guidelines

Conclusion-

Balancing AI with Human Judgment AI should supplement and not replace, human,compassionate and moral judgment. The role of educated design directors for conflict resolution models is critical in interpreting and applying AI- generated perceptivity. enforcing AI in conflict operation can significantly enhance our capability to manage platoon dynamics and maintain design harmony. I believe this approach, combining AI tools with professionalism , offers a sophisticated and effective way to handle conflicts within design brigades.